Discount, Refund and Transfer Policy 2017

Discounts

- The registration for Primary & Secondary Young Learners is for a complete term of 10 weeks.
- Students who register for one full year (4 full-terms) will be entitled to an immediate discount of 10% off their course fee.
- Students who register for 2 consecutive terms will be entitled to an immediate discount of 5% off their course fee.
- Recommend a friend discount 20% off for Grand Bay La Croisette
- Recommend a friend discount 10% off for Rose Hill
- We will offer a special Sibling Discount, i.e. 10% off for brothers and sisters of existing students
- 20% discount for immediate family (parents, siblings, spouse or offspring).
- 10% discount for extended family or friends of staff members (staff member will be required to sign a disclaimer to state the capacity in which they know the individual).

Terms and Conditions:

Sibling Discount	Each discount cannot be combined with other discounts (Sibling discount & registration discounts are not cumulative)
Recommend a friend	 The discount of 10 or 20 % goes to the person who recommends a friend or family member, not to the person who is recommended. A 10% discount will be given if the new customer joins a course in Grande Baie; and 10% when the new customer joins Rose Hill. The new student must state the name of the person who recommended the British Council to them, when asked upon registration. If the new customer fails to mention the recommender at the point of registration, no discount will be awarded to the existing student. This offer cannot be used in conjunction with any other discounts – for those currently receiving another discount, (such as siblings) whichever
	discount is larger will be applied, but not both. 5. Existing students who have already registered for term 3 will receive their 'Recommend a Friend' discount in Term 4. No refunds or cash equivalents will be given in place of this discount.



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Refunds

 The registration is for a complete term. No reimbursements can be made once the class has started. Exceptional refunds will be given at the management's discretion (for example in cases of extended sickness, where medical certificates are provided) but a 15% administrative fee will be charged.

Transfer

- Transfers in between terms can only be approved before the term begins and for the same student.
- In the case you or your child cannot attend classes; the course fee paid will not be transferred to a sibling or parent.