

# British Council English online course

## Terms and Conditions

### 1. Objectives

British Council is delivering an online English language course: British Council - Online English language lessons for Chagossian Adults (hereinafter, “the Programme”) that aims to support Chagossians in confidently navigating their new environment, strengthening their communication skills, expanding their employment opportunities and enhancing their overall quality of life.

### 2. Recipients

Individuals who meet the following criteria are eligible to apply for the Programme:

- **Status:** Chagossians residing in the United Kingdom, Seychelles, France or Canada (Chagossians based in countries not listed above may contact [chagos.englishonline@britishcouncil.org](mailto:chagos.englishonline@britishcouncil.org) to request approval to join the course).
- Applicants may be required to provide proof of identity and/or evidence of Chagossian status upon request.
- **Age:** Above 18 years old of the date of publication of this call for applications.
- **English language proficiency:** Minimum English of CEFR A1 or higher scored on the British Council EnglishScore Core Skills test.

Successful applicants will be able to participate in the online English course, which will take place starting from August 2026.

### 3. Selection and enrolment

#### a) *Programme calls and deadlines*

The British Council will grant up to 50 places for this Programme through several calls for interest from June to July 2026.

Each call will be published on <https://www.britishcouncil.mu/english/adults/flexible-online-course-chagossian> and will remain open for at least one month, with allocation of places communicated via email in accordance with the dates advertised. Applicants must register by the stated deadline.

Any communication led by the British Council during the admission and selection stages will be sent to applicants via email from the following email addresses: [chagos.englishonline@britishcouncil.org](mailto:chagos.englishonline@britishcouncil.org) or [support.englishonline@britishcouncil.org](mailto:support.englishonline@britishcouncil.org). Applicants

are advised to add this address to their contacts to prevent messages from being directed to the spam or junk folder.

Any change of email address during the call period must be communicated in writing to [support.englishonline@britishcouncil.org](mailto:support.englishonline@britishcouncil.org).

### **b) Admission requirements**

To obtain a place on the Programme, Applicants must meet **all** the following requirements:

- Meet all criteria listed in Section 2 (“Recipients”), including eligibility regarding status, age and English language proficiency.
- Provide a self-declaration confirming compliance with the eligibility criteria by completing the online application form and formally commit to fully engaging with the Programme.
- Have access to a smartphone and internet to take the EnglishScore Test and a computer with an internet connection to attend the Programme meeting technical requirements described in Section 6.

Applicants who meet these requirements will be ranked by the British Council based on their readiness to engage with the Programme, as indicated in their application form. Selected Applicants will be informed via email and invited to take the EnglishScore Core Skills test by the specified deadline. Applicants who achieve a minimum result equivalent to CEFR A1 or above on their first test attempt will be eligible to join the programme. Selection priority will be given to the highest-ranked Applicants based on their EnglishScore test results and those selected will be enrolled as students (hereinafter referred to as the “Enrolled Students”).

### **b) Selection criteria**

The Applicant selection process will take place in accordance with the dates advertised for each Call. Selected Applicants will receive a notification of a place by email. They will have 5 calendar days from the notification to complete the EnglishScore Core Skills Test.

Applicants who fail to complete these steps, do not attempt the test, or do not achieve A1 or higher will lose their place, which will be reassigned to eligible participants from the waiting list.

*Subsequent invitation rounds deadlines:*

- Second round: 3-day confirmation period.
- Third round: 2-day confirmation period.
- After three rounds, the cohort will be finalised.

Applicants are required to accept the [EnglishScore Terms and Conditions](#), the [English Online Terms and Conditions](#) in order to take the test and join the Programme.

## **4. The Programme**

Each call will offer Enrolled Students a free **flexible English online course**, comprising of **72 credits over 26 weeks** starting on the **6 July 2026**. Credits can be used to book group classes for international exposure and private classes for personalised teacher feedback. Students can

access a range of Social and Business themes at each level. Each theme consists of six lessons, with every lesson including one live class and 30 mins of pre- and post-class online exercises.

For every lesson, students will:

- complete pre-class online exercises to prepare before class
- attend a live class (group or private)
- complete post-class online exercises to consolidate learning
- practice speaking with AI (optional)

At the end of each theme, students will have access to:

- an end-of-theme challenge to assess their understanding of the theme
- a speaking test to get feedback from expert teacher
- a contextual end-of-theme AI speaking practice

Additionally, students have access to:

- additional non-mandatory Live25 sessions, up to 4 per month
- extra learning resources, such as English video lessons.

At any point during the course, learners will be able to download a British Council certificate of attendance.

### **Additional Opportunities**

- Upon successful completion of English Online, students with at least 75% credit usage and attendance will be shortlisted and offered a place on the IELTS Coach Online course.

#### **IELTS Coach Online**

**Credits: 60 credits, 16 weeks**

**Course start date: 22 February 2027**

- Upon successful completion of IELTS Coach Online, students with at least 75% credit usage and attendance will be shortlisted and offered a free IELTS exam.

## **5. Course completion**

The British Council will carry out the necessary monitoring to motivate the participation of the participants in the Programme and will monitor the use of the online training but cannot be held responsible for non-attendance or termination of the courses by the learners.

Any additional incentives, benefits or resources offered during the Programme will be granted at the sole discretion of the British Council. These incentives do not constitute an acquired right and may vary in accordance with the British Council's internal policies. The selection of the beneficiaries of any additional incentives will be made exclusively by the British Council, whose decision shall be **final and not subject to appeal**. Meeting the stated requirements does not

guarantee the receipt of any incentive. The British Council retains full and exclusive authority to decide whether to grant any additional incentive.

It is further clarified that neither the EnglishScore Core Skills test used for access to the Programme nor the completion of the Programme itself constitutes an official English level qualification.

In the event that a Participant breaches the [British Council's code of conduct](#), the British Council reserves the right not to allow them to continue. Participants agree to follow this Code of conduct at the time of registration for the relevant course on the British Council Platform.

## 6. Technical requirements

Applicants must have the necessary devices and internet access required to take the EnglishScore test and to fully participate in the Programme. Additional information is outlined below:

**a) To access EnglishScore Core Skills, students will need:**

- Smartphone with minimum: Android 6.0 or iOS 15 (if the student is taking the writing test it needs to be iOS 16+)
- Front-facing (selfie) camera
- Stable internet connection
- Device to be fully charged

**b) To access the student portal and attend our live online classes, students will need:**

- Desktop/laptop computer (preferred) or a mobile device (tablet, smartphone)
- A reliable Internet connection
- A headset or headphones with a built-in microphone
- A working webcam

Classes take place using the free and secure Zoom software. Students will need to make sure to download Zoom to their device before their class begins. Students are advised to do this and to test and familiarise themselves with its operation a reasonable time in advance.

We recommend using Google Chrome or Mozilla Firefox to access the English Online platform as some portal features may not work as desired on other browsers.

The students' name on Zoom must perfectly match the name connected to their English Online account, otherwise teachers reserve the right to deny their access to any relevant live class.

## 7. Data protection

The Data Controller for the granting and management of the Programme for which Applicants have registered through the application form published on <https://www.britishcouncil.mu/english/adults/flexible-online-course-chagossian> the British Council

(hereinafter, the “Institution”). The Institutions will be responsible solely for the collecting and processing of personal data of Applicants, Selected Candidates and Enrolled Students.

#### Data we process and its source

The Institutions obtains Users’ data through the application form published on <https://www.britishcouncil.mu/english/adults/flexible-online-course-chagossian> whose data controller is the British Council, exclusively for purposes related to application and participation in this Programme. This includes the application form, the enrolment, the EnglishScore Core Skills test result, and the User communications tool. The data processed consists of information provided by the User during application, testing, onboarding and/or contained in their platform profile, including:

- Identification data
- Personal characteristics
- Employment data
- Academic and professional data

Additionally, the Institutions may include in the Programme call specific questions and requests for information necessary to verify eligibility, evaluate applications, and manage candidacies.

#### Purposes of personal processing

The personal data collected for this Programme will be processed for the following purposes:

- Managing the call for applications
- Evaluating Applicants
- Granting or denying participation in the Programme
- EnglishScore Core Skills test
- Defining Enrolled Students

The legal basis for this processing is the execution of these Terms and Conditions.

Furthermore, the Institutions will process the personal data of admitted Users for the execution of the Programme, providing appropriate information at the start of the Programme, in compliance with applicable data protection regulations.

The Institutions may also process data of Applicants, Selected Applicants and/or Enrolled Students to comply with legal obligations under current legislation. In such cases, compliance with a legal obligation constitutes the legitimate basis for processing.

#### Recipients of personal data

The Users' personal data will only be communicated to the public authorities and bodies for the performance of their functions when they are competent to request them. On some occasions, the applicable regulations require the sharing of information with public authorities or bodies so that they can carry out their functions. For example, tax authorities or courts of law, which would use Users' data for their own purposes.

#### Criteria for the Conservation of Personal Data

The data collected as a result of the call for applications for the Programme may be kept by the Institutions for the entire period linked to the management of the call, execution of the Programme and for a maximum of seven years according to the corporate archiving criteria.

#### Users' rights over their personal data

The British Council complies with UK data protection law as well as equivalent national data protection laws in other countries.

Users have the right to access their data, as well as to request the rectification of inaccurate data, to oppose their processing, to request their deletion when the data is no longer necessary for the purposes for which they were collected, to limit their processing and to request data portability when legally possible.

Users also have the right to withdraw their consent at any time for those purposes for which they have granted it, without this affecting the lawfulness of the processing based on consent prior to its withdrawal.

Users may contact [IGDisclosures@britishcouncil.org](mailto:IGDisclosures@britishcouncil.org) to exercise their rights for the data stored by the British Council. You can find more information in the privacy section of the British Council website ([www.britishcouncil.org](http://www.britishcouncil.org)) for more information.

Likewise, the User may file a complaint with a Privacy Regulator if they consider that their rights in terms of data protection have been violated.

## **8. Modifications of the Terms and Conditions of the Programme**

The fact of applying for this Programme implies the acceptance by the Participants of its Terms and Conditions and its resolution, which will be final, as well as the waiver of any type of claim on any aspect provided for therein, without intending to be exhaustive, aspects such as the criteria of assignment, selection and admission.

British Council reserve the right to modify or rectify any of the Terms and Conditions of the Call for Applications, in whole or in part, at any time, and may even suspend, postpone or cancel the same, for an objective and duly justified reason, and in order to preserve the social impact that the Parties seek with this Programme. In any case, Applicants will be informed about the modifications or rectifications introduced via email.

These Terms and Conditions shall apply to any type of communication received by Applicants from the Platform.